

# TestReach app upgrade process

## Manual update

### Windows

1. Download the new installer from [download.testreach.com](http://download.testreach.com).
2. Run the installer fully.

### Mac

1. Download the new installer from [download.testreach.com](http://download.testreach.com).
2. Run the installer fully.
3. Run the installer in the Applications folder which prompted, choose to replace the old app.

## Forced online update

Once an update has been issued, older versions of the TestReach App will cease to function

4. Close the App

5. Open the dmg file you downloaded

6. When prompted, choose to replace the old App

7. When prompted, choose to replace the old App