

What is the survey about?

This survey is about the emergency care and treatment that you received **at the place where you were given the survey.**

Your views are very important to us to help find out how good the services are and how we can make them better.

It is up to you whether you want to take part in this survey – you do not have to.



AMBULANCE

CHILD VERSION

9. Did someone tell you or your parent/carer what you should **watch out for** at home after your Emergency care?

- 1 Yes, definitely
- 2 Yes, sort of
- 3 No
- 4 This was not needed
- 5 Don't know / Can't remember

10. Did staff tell you or your parent/carer **what to do or who to contact** if you were worried about anything after your Emergency care?

- 1 Yes
- 2 No
- 3 Don't know / Can't remember

OVERALL

11. Overall, did you or your parent/carer **receive enough information** about what was wrong with you and how to make it better?

- 1 Yes, enough information
- 2 Some, but not enough information
- 3 None, but I would have liked some
- 4 None, but I did not need any
- 5 They did not know what was wrong with me

12. Overall, **how well do you think you were looked after** by the paramedics/ambulance workers?

- 1 Very well
- 2 Fairly well
- 3 Not very well
- 4 Not at all well



13. Was the main reason for your Emergency care **dealt with well**?



- 1 Yes, completely
- 2 Yes, sort of
- 3 No

14. Who was the main person who answered the questions on this survey?

- 1 **Child (patient)**
- 2 **Parent / carer**
- 3 Both child and parent/carer together

ABOUT YOU

15. Are you a girl or a boy?

- 1 A boy (male) 
- 2 A girl (female) 

16. How old are you?

_____ years old

17. Which of these best describes your ethnic background? (**Tick ONE only**). Please ask your parent or carer if you are not sure

- 1 White (e.g. British, Irish, European)
- 2 Mixed (e.g. White and Asian)
- 3 Asian / Asian British (e.g. Indian)
- 4 Black / Black British
- 5 Chinese
- 6 Any other ethnic group

18. Which of these is the MAIN language spoken at home? (Tick ONE only)

- 1 English
- 2 Other European language
- 3 Asian language (such as Hindi, Gujarati, Punjabi, Urdu, Bengali, Chinese, Thai)
- 4 African language (such as Swahili, Hausa, Yoruba)
- 5 Other, including British Sign Language

ANYTHING ELSE TO SAY?

19. Was there anything you thought was really good about your Emergency Care?

20. Was there anything that could have been better?

Thanks very much for your help!